

DARBY SCOTT

darbyscott.com
Return - Exchange Form

Order #: _____
Order Date: _____
Customer Name: _____
Street Address: _____
City: _____
State: _____ Zip: _____
Phone Number: _____
Email Address: _____

Send all returns to:
Darby Scott
darbyscott.com returns
260 W. 39th Street
11th Floor
New York, NY 10018

All packages must be sent with a return slip and shipped in a trackable and insured way.

We strongly suggest UPS or Fed Ex since we cannot be responsible for goods returned to us that we have not signed for upon receipt.

All items must be returned in unused (re-saleable) condition and must include original packaging with tags attached.

Item #	Description	Return Qty.	Reason Code	Course of action	Amount
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Exchange for Item #	Description	Quantity	Color	Size	Amount
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Reason Codes:
A - Not as pictured
B - Did not like
C - Fit, too large
D - Fit, too small
E - Quality, Damaged
F - Quality, Defective
G - Changed Mind

Course of Action:
Replace - replace with same item
Exchange - exchange for different item
Return - return for refund to credit card
Credit - return for credit

Full-priced merchandise must be returned within 14 days from date of receipt to receive a refund.

Full-priced merchandise can be returned for exchange or store credit for up to 45 days from the date of receipt. No returns accepted beyond 45 days from the date of receipt.

Comments: _____

Sale merchandise can be returned for credit or exchange within 14 days from date of receipt.